ShoreTel IP Phones

SIMPLIFYING COMMUNICATIONS FOR THE WAY PEOPLE WORK TODAY

ShoreTel is the only UC provider to offer a choice of communication solutions and endpoints that optimizes how users communicate in the work environment for maximum productivity by providing the best possible user experience. Whether a customer communicates with desk phones, smart phones, tablets, laptops or PCs, ShoreTel enables them to choose the device best suited to their needs. Each phone is preconfigured for quick and easy installation with the ShoreTel Unified Communications (UC) system and offers all the advanced features, high performance and quality required in today's constantly connected workplace.

Building on the ShoreTel line of brilliantly simple IP phones, the ShoreTel 400 Series IP phones incorporate the latest user feedback resulting in new functionality and optimal usability.
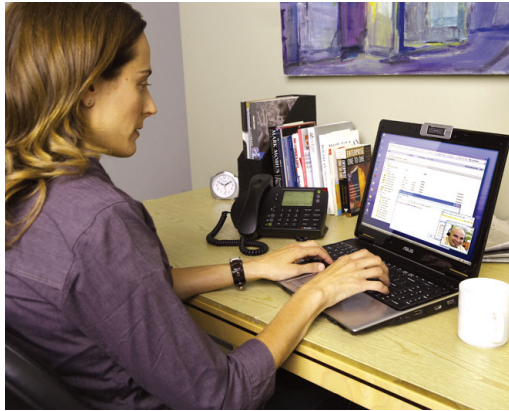
- Visual voice mail simplifies voice mail management for professionals, contact center agents and executives
- Enhanced form factor that incorporates the latest user feedback
- More soft keys and line / call appearances for increased functionality and more speed dials or other programmable features
- On-phone diagnostics for faster troubleshooting and shorter time to resolution

The ShoreTel 400 Series IP phones offer greater flexibility by supporting both premises deployments, and ShoreTel Sky services in early CY 2014.

BENEFITS

- Available in a wide range of models enabling users to choose the device best suited to their needs
- Quick and intuitive access to the ShoreTel feature-rich communication capabilities
- Ergonomic design optimized for comfort, sound and usability
- Plug-and-play simplicity lowers management resource needs

Elegant ergonomic design

Since communications are a key aspect of business activity, a phone should feel comfortable and be easy to use. The ShoreTel attention to design detail delivers a precision-balanced, contoured handset which can rest comfortably against the ear, thereby maximizing productivity while minimizing user fatigue and shoulder and neck pain.

The desk phone itself has a gentle concave sweep, which positions the keypad horizontally for ease of dialing while keeping the display at the optimum angle for visibility. The control face on all ShoreTel phones make it easy for users to manage communication tasks, including call transfer, conferencing and call parking.

ShoreTel phones are designed to ease administrator workload. Once a phone is plugged into the network, ShoreTel Director automatically discovers it and adds it to the system, where it can be centrally managed as a node on the enterprise network. As new software releases or versions become available, all IP phones can be automatically updated via network downloads, further reducing administration costs.

Intuitively streamlines and improves communications

All ShoreTel phones have an easy to read display so users can see who is calling, check for missed calls and messages and quickly see the call's status. This helps keep communication flowing across the organization. All desk phones also feature an integrated Ethernet switch that allows a network drop to be shared with a desktop PC.

ShoreTel IP Phones feature crystal-clear audio quality, and offer seven full octaves of sound, while many phones only offer three. In addition, ShoreTel high-fidelity, full-duplex speakerphones deliver exceptionally clear audio and enable hands-free conversation. All phones also support multiple languages.

Ease of use streamlines communications management

All ShoreTel phones interoperate with ShoreTel Communicator, so settings, call handling rules, presence information, automatic directory updates and other features can be managed according to users' preferences. For instance, users

can extend the power of their phone far beyond their desks by assigning their extension to any phone, including a mobile phone or home phone.

In-Building Mobility

In addition to a full range of desk phones, ShoreTel offers a DECT-based cordless phone for users whose job role requires them to move around the workplace.

Designed for the distributed enterprise

Select ShoreTel phones can easily be deployed remotely utilizing the built-in VPN client providing the full ShoreTel experience in the remote or home office.

Enhanced productivity

Select models support XML applications that allow developers to integrate the phones even tighter into their business processes to boost the productivity of their users.

ShoreTel IP Phones for every user

Executive

IP Phone 655: A twelve-line telephone ideal for executives and executive assistants. In addition to setting a new bar in speakerphone performance by leveraging advanced microphone array technology, interaction with the telephone is extremely intuitive via the large color touch display. Visual voicemail makes it very easy to browse, play and manage voicemail messages and the advanced directory display with telephony presence allows users to see if somebody is available for a phone call. Users can personalize the background image on the phone and also easily manage programmable buttons. An integrated headset jack, plus a 10/100/1000 Ethernet switch for Gigabit speed as well as a built-in VPN client also come standard with this phone.

Professional

IP Phone 565g: A six-line telephone ideal for busy professionals, executives and executive assistants. Features four soft keys, a full-duplex speakerphone for headset-level audio performance, an integrated headset jack, plus a 10/100/1000 Ethernet switch for Gigabit speed. The 565g includes a rich backlit color display and a Bluetooth interface for cordless hands-free calling.

IP Phone 560g: A six-line telephone ideal for busy professionals, executives and executive assistants. Features four soft keys, a large backlit display, a full-duplex speakerphone for headset-level audio performance and an integrated headset jack. Also includes a 10/100/1000 Ethernet switch for Gigabit speed.

IP Phone 485g: An eight-line phone with a crisp 480 x 272 pixels backlit color display offers an expanded directory with unlimited alphanumeric lookup with sort by first or last names. The redial / history key provides unlimited filter by first / last names and alphanumeric lookup. These features and the built-in visual voice mail application make this phone ideal for the advanced professional. Also includes six feature keys, five soft keys, a full-duplex speakerphone and integrated headset jack and a 10/100/1000 Ethernet switch for Gigabit speed.

IP Phone 480: An eight-line phone with an easy-to-read, back-lit display. Expanded call history and directory along with visual voicemail are provided, making the 480 an ideal phone for busy professionals. Six feature keys and five soft keys provide easy access to ShoreTel features. A full-duplex speakerphone and integrated headset jack are standard.

IP Phone 480g: Provides all the features of the 480 IP Phone and includes an integrated 10/100/1000 Ethernet switch for Gigabit speed.

IP Phone 265: A six-line phone in a compact form factor with a crisp back-lit color display. Eight feature keys and four soft keys provide easy access to ShoreTel features. A full-duplex speakerphone and integrated headset jack are standard.

IP Phone 230: A three-line phone ideal for knowledge workers, salespeople and general users who rely on telephone communications. Eight feature keys and four soft keys provide easy access to advanced capabilities. The IP 230 features an easy-to-read, high-contrast display, a full-duplex speakerphone, and an integrated headset jack.

IP Phone 230g: Offers all the features of the IP 230 with a 10/100/1000 Ethernet switch. Ideal for users with Gigabit speed requirements to the desktop, such as design professionals and media creators.

IP Phone 212k: A 12-line phone designed for key-system environments, such as shipping departments, supermarket and retail stores, branch offices and small offices. Eight feature keys and two soft keys offer easy access to advanced features. The IP 212k has an easy-to-read, high-contrast display and a full duplex speakerphone with integrated headset jack.

Common areas

IP Phone 420: A two-line phone ideal for break rooms, lobbies, and contact center environments. The IP 420 phone features an easy-to-read, high-contrast display and 6 feature keys including transfer, conference, hold, redial/history, and voicemail. Unlimited system/ alphanumeric lookup, and storage are provided.

IP Phone 115: A cost-effective, single-line phone that is ideal for open areas including lobbies, visitor offices, classrooms and dorm rooms. It offers six feature keys for common operations, a one-line display that shows caller ID, date and time, plus a two-way speakerphone for hands-free calling.

IP Phone 110: A cost-effective, single-line phone that is ideal for open areas including lobbies, visitor offices, classrooms and dorm rooms. It offers six feature keys for common operations, a one-line display that shows caller ID, date and time, and a speaker for one-way intercom communication.

Programmable button box

IP Phone BB 24: Features at-a-glance presence information and fast, one-button feature access and is the only IP-based button device on the market. Buttons can be customized and self-labeling keys eliminate paper labels. Also includes an Ethernet switch and provides Power Over-Ethernet (PoE) forwarding for one downstream device. The BB 24 can be used with selected models of ShoreTel IP phones.

Cordless Phone

IP Phone 930D: This three-line phone combines the capabilities of the IP Phone 230 with in-building mobility. Using DECT technology, these handsets and corresponding base and repeater units enable receptionists, retail store staff, facilities managers and other employees of small to mid-side enterprises to remain connected while roaming freely through their workplace.

Conference phone

IP Phone 655: This telephone with its advanced microphone technology is ideally suited for small to medium conference rooms when deployed with optional extension microphones. Users can access the full telephony feature set as well as directory information in the conference room.

About ShoreTel

ShoreTel is a provider of business communication solutions whose brilliantly simple unified communications platforms, applications and mobile UC solutions promise a new rhythm of workforce engagement and collaboration. With costly complexity eliminated by design from its award winning, all-in-one IP phone system, UC and contact center solution, and its industry leading hosted business phone system, workers enjoy a freedom and self-reliance that other providers can't match. Users have full control to engage and collaborate, no matter the time, place or device, for the lowest cost and demand on IT resources in the industry. ShoreTel is headquartered in Sunnyvale, California, and has regional offices and partners worldwide. For more information, visit shoretel.com or shoretelsky.com

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